



ArcGIS 10 Software Download Frequently Asked Questions – May 31st, 2010

1. How big are the download files and how long does it take to download?

The following table provides information regarding the size of the download files. Download times will vary depending on your specific internet connection download capability.

Product Line	Products Available for Download	File Size (approximate)
ArcGIS Desktop	ArcGIS Desktop 10	3.2 GB
	ArcReader 10	1.6 GB
	ArcGIS Desktop Tutorial Data 10	2.0 GB
	ESRI Data & Maps for ArcGIS 10	8.0 GB
ArcGIS Server Enterprise	ArcGIS Server Enterprise 10 for Windows	3.0 GB
	ArcGIS Server Enterprise 10 for Red Hat Linux Enterprise and SUSE Linux Enterprise	3.2 GB
	ArcGIS Server Enterprise 10 for Sun Solaris on SPARC	3.2 GB
	ArcSDE 10 for Windows	1.0 GB
	ArcSDE 10 for UNIX	2.5 GB
	ESRI Data & Maps for ArcGIS 10	8.0 GB
	ESRI Data & Maps for ArcGIS Server 10	8.0 GB
ArcGIS Server Workgroup	ArcGIS Server Workgroup 10	3.5 GB
ArcGIS Engine Developer Kit	ArcGIS Engine Developer Kit 10 for Windows	2.6 GB
	ArcGIS Engine Developer Kit 10 for Red Hat Linux Enterprise and SUSE Linux Enterprise and Sun Solaris on SPARC	2.75 GB

Product Line	Products Available for Download	File Size (approximate)
	ArcGIS Engine Runtime 10	2.6 GB
ArcGIS Engine Runtime	ArcGIS Engine Runtime 10	2.6 GB
ArcIMS	ArcIMS 10	3.4 GB
	ArcIMS Gazetteer	0.65 GB
ArcInfo Workstation	ArcInfo Workstation 10 for Windows & Sun Solaris on SPARC	1.9 GB
ArcGIS Image Server	ArcGIS Image Server 10	0.50 GB
ArcGIS Workflow Manager	ArcGIS Workflow Manager 10	0.07 GB
ArcGIS Server Workflow Manager	ArcGIS Server Workflow Manager 10	0.08 GB
ESRI Mapping and Charting Solutions	ESRI Production Mapping 10	0.25 GB
	ESRI Aeronautical Solution 10	0.35 GB
	ESRI Defense Mapping 10	0.40 GB
	ESRI Nautical Solution 10	0.35 GB
ArcGIS Data Reviewer	ArcGIS Data Reviewer 10	0.10 GB
Tracking Server	Tracking Server 10	0.50 GB

Product Line	Products Available for Download	File Size (approximate)
ArcPad	ArcPad 10	0.20 GB
	ESRI StreetMap Premium Tele Atlas North America (USA and Canada)	2.0 GB

2. Can I burn my own DVDs for backup or internal distribution?

Yes – you can burn your own DVDs for backup and distribution within your organization.

3. Is there a limit to the number of times I can download the media?

No – ESRI will not limit the number of times you can download media.

4. Can I download more than one file at a time?

Yes – it is possible to download multiple products simultaneously as well as manage/pause existing downloads.

5. I do not want to download my software files. Can I request physical media?

Yes – Upon request, ESRI will ship your organization physical media. As we get closer to the release date, information on how to order media will be provided.